

FISCAL YEAR 2005, QUARTER ENDING 9/30/04

PERCENT OF CASES CLOSED IN FEWER THAN 365 DAYS*

| | Quarter Ending | Quarter Ending | Percent Change | FY05 7/1/03- 6/30/04 | FY04 7/1/02- 3/31/03 | Percent Change | Biennial 7/1/02- 6/30/04 | Prior Biennial to Date 7/1/02- 9/30/02 | Percent Change |
|----------------------------|-------------------|-------------------|-------------------|----------------------------|----------------------------|-------------------|--------------------------------|--|-------------------|
| Board | 6/30/04 | 6/30/03 | | | | | | | |
| Audiology/Speech Pathology | 50.0% | 66.7% | -25% | 50.0% | 71.4% | -30% | 50.0% | 100.0% | -50% |
| Counseling | 60.0% | 100.0% | -40% | 60.0% | 73.5% | -18% | 60.0% | 77.8% | -23% |
| Dentistry | 63.4% | 61.8% | 3% | 63.4% | 67.1% | -5% | 63.4% | 71.0% | -11% |
| Funeral Directing | 71.0% | 50.0% | 42% | 71.0% | 57.3% | 24% | 71.0% | 66.7% | 6% |
| Medicine | 84.3% | 64.9% | 30% | 84.7% | 67.8% | 25% | 84.7% | 78.1% | 8% |
| Nurse Aide | 78.0% | 61.0% | 28% | 78.0% | 67.0% | 16% | 78.0% | 74.9% | 4% |
| Nursing | 80.1% | 67.8% | 18% | 80.1% | 69.2% | 16% | 80.1% | 74.8% | 7% |
| Nursing Home Administrator | 87.5% | 100.0% | -13% | 87.5% | 75.9% | 15% | 87.5% | 83.3% | 5% |
| Optometry | 65.0% | 50.0% | 30% | 55.6% | 68.0% | -18% | 55.6% | 80.0% | -31% |
| Pharmacy | 87.1% | 83.1% | 5% | 87.1% | 78.9% | 10% | 87.1% | 72.7% | 20% |
| Physical Therapy | 50.0% | 50.0% | 0% | 50.0% | 53.8% | -7% | 50.0% | 50.0% | 0% |
| Psychology | 73.3% | 87.5% | -16% | 73.3% | 87.3% | -16% | 73.3% | 81.3% | -10% |
| Social Work | 81.8% | 87.5% | -6% | 81.8% | 93.8% | -13% | 81.8% | 100.0% | -18% |
| Veterinary Medicine | 69.0% | 86.4% | -20% | 69.0% | 82.7% | -17% | 69.0% | 73.3% | -6% |
| Department Total | 79.9% | 66.4% | 20% | 79.9% | 69.5% | 15% | 79.9% | 75.7% | 6% |

The percent of cases closed in fewer than 365 days shows, from the total of all cases closed during the specified period, the percent of cases of all levels of complexity that were closed in less than one year. In comparing two time periods, if the change is positive there was a higher percent of cases closed in under a year in the first period than in the previous period.